Search Information

(EN) Search help

(EN) Services TIC provided by SIUV

(EN) MOST COMMON HELP
  - (EN) UV PASSWORD
  - (EN) PASSWORD - CHANGE
  - (EN) PASSWORD - RECOVERY
    - (EN) PASSWORD - Alternative media recovery procedure
    - (EN) PASSWORD - Automatic recovery procedure
    - (EN) PASSWORD - Enter alternative data for verification.
  - (EN) PASSWORD - EXPIRATION AND BLOCKING
    - (EN) PASSWORD - Change by blocking.
    - (EN) PASSWORD - Change by expiration notice.
  - (EN) PASSWORD - RECOMMENDATIONS
  - (EN) ANTIVIRUS: UV corporate agent installation
  - (EN) DEATH: How to proceed to access data
  - (EN) DISCO: Work with MacOS
  - (EN) DISCO - GROUPS: Add or remove users
  - (EN) DISCO - WEB - BACKUP: Requesting needed spaces.
  - (EN) EDUROAM: Ubuntu 18.04 Bug detected
  - (EN) EDUROAM UV: Configuration and connection
  - (EN) EMAIL BOX - Large files sent by email
  - (EN) LOST EMAILS : How to recover them
  - (EN) MALWARE: How to remove in Windows
  - (EN) NAVIGATE - Restricted access
  - (EN) OUTLOOK: UV account configuration
  - (EN) OUTLOOK - How can I save my emails?
  - (EN) THUNDERBIRD - Installation and Configuration
  - (EN) VPN: MacOS configuration
  - (EN) VPN - iOs devices
  - (EN) VPN - Ubuntu 16.04 bug OpenVPN DNS detected
  - (EN) VPN - Windows configuration
  - (EN) UV ACCV CERTIFICATES
  - (EN) DISCO - SERVICES, SPACES, CONNECTION MODES
    - (EN) DISCO - Description of the service
    - (EN) DISCO - Spaces management
    - (EN) DISCO - Access methods
    - (EN) DISCO - Content publication
    - (EN) DISCO - Protection of spaces and contents
    - (EN) DISCO - Backups
    - (EN) DISCO - Mailbox
  - (EN) WEB SPACES: How can I protect a web page with a password?
  - (EN) SOGo: Webmail corporate mail help manual UV

(EN) ELECTRONIC ADMINISTRATION
  - (EN) Digital certificates admitted by ENTREU
  - (EN) ELECTRONIC HEADQUARTER - How can I recover my password?
  - (EN) Have problems to attach documentation to the electronic application.
  - (EN) How can I realise a new application in the electronic headquarters?
  - (EN) How I can attach documentation to an already realised application?
  - (EN) How I can cancel a repeated sending?
  - (EN) How I can download the digital certificate of my title?
  - (EN) How I can realise the pre-registration of the master?
  - (EN) How it works the UV electronic headquarters?
  - (EN) How register in the electronic headquarters
  - (EN) I can modify the data of the application? I have entered wrong data.
  - (EN) I can not access to the application
  - (EN) I can recover the document receipt of the application?
  - (EN) I have done well my application in the electronic headquarters?
  - (EN) I want to register myself as user of the electronic headquarters.
  - (EN) Process of installation of the client @firma
    - (EN) Explorer installation
    - (EN) Firefox installation
    - (EN) Linux installation
  - (EN) Reason can not realise an application of university title and SET?
  - (EN) Reason can not realise the payment of the application?
  - (EN) Where I can see the notification that have received?
(EN) COMMUNICATION AND DISSEMINATION TOOLS

• (EN) ACTIONS - E-mail
• (EN) BASICOS - E-mail
  • (EN) Anti-SPAM filters
  • (EN) Backup and recovery of mailboxes
  • (EN) Cryptography and authentication (TLS and SMTP AUTH) when sending messages
  • (EN) Glossary
  • (EN) How do I empty my mailbox when it is full?
  • (EN) How to access my email from outside the university network?
  • (EN) Limits on mail accounts and packages
  • (EN) Mail filters
  • (EN) Mail redirection
  • (EN) Non-personal email addresses
  • (EN) PostMan, web access to mail (and other services)
  • (EN) Standards for email addresses (of personnel hired, not for students)
  • (EN) The SPF Filter (Sender Policy Framework)

• (EN) CONFIGURATIONS - E-mail
  • (EN) Configuring the Pine for Unix and for Windows
  • (EN) Mail client settings

• (EN) DOCUMENTS - MAIL

• (EN) SPECIAL CASES - E-mail
  • (EN) Accounts for Students
  • (EN) Legal notice Pregoner

(EN) SECURITY ALERTS

(EN)UV DISTRIBUTION LISTS. General introduction

• (EN) LISTAS DE DISTRIBUCIÓN UV. Guía para propietarios/as y administradores/as
• (EN) LISTAS DE DISTRIBUCIÓN UV. Particularidades instalación UV
• (EN) LISTAS DE DISTRIBUCIÓN UV. Preguntas frecuentes para administradores /as
• (EN) LISTAS DE DISTRIBUCIÓN UV. Preguntas frecuentes usuarios /as.
• (EN) UV DISTRIBUTION LISTS. User's guide

(EN) UV VIRTUAL CLASSROOM

• (EN) Application of academic acts. To do's before publishing qualifications.
• (EN) Copy content from a Microsoft Office application
• (EN) Folder update notification for students.
• (EN) How can foreign users of the University of Valencia to be registered??
• (EN) How do you update teaching in the Virtual Classroom?
• (EN) How to add students / members in a course or community with a .csv file
• (EN) How to manually add users to a course or community?
• (EN) I can not access the old Virtual Classroom platform
• (EN) If the question has not been resolved?
• (EN) Incidence with the contents of a course (Students)
• (EN) Modify my photograph in Virtual Classroom
• (EN) Messages that the subject begins with ‘Reminder’ or ‘Recordatorio’
• (EN) Official subgroups and request for activation in the Virtual Classroom.
• (EN) Precautions before attaching content to the Virtual Classroom
• (EN) Print / export list of students of a course
• (EN) Print the graduate page in Moodle (student photos with names)
• (EN) Recover resources or activities deleted by mistake.
• (EN) Request for unarchived from old courses
• (EN) Right to belong to a Virtual Classroom subject
• (EN) Set up a task for students belonging to various groups.
• (EN) Students who does not see their subjects
• (EN) Student that does not see his subjects
• (EN) Virtual Classroom Management of the Master's subjects

(EN) COMPUTER CLASSROOM OF THE UV

• (EN) Can computers be added or removed from computer classrooms?
• (EN) Can I use the any operating system in the computer rooms?
• (EN) Do I want to install a software or a specific version in a computer classroom?
• (EN) How can I get software to the people responsible for the project?
• (EN) How to share my files between different computers?
• (EN) What computers can I buy to assemble or replace a computer classroom?
• (EN) What happens with the computer rooms with Windows XP without virtualizing?
• (EN) What is the size of the computer rooms maintained by the SIUV?
• (EN) What is the typology of the computer rooms of the UV?
• (EN) What is virtualization?
• (EN) What operating systems can I use? When CentOS? When Windows?
• (EN) What to do when a computer does not work?
• (EN) Whose computers are the computer rooms?
• (EN) Why do I have to validate myself to enter the computers of the computer rooms?
• (EN) Why do not I have the latest version of CentOS on my computer?
• (EN) Why do not I have Windows 10 on my computers?
Will I buy a splitter / digital board / other vessel for my Classrooms. How do I do it?

(EN) UV ONLINE ENROLLMENT

(EN) REGISTRATION OF OLD TITULATIONS: Help Manual

(EN) NEW ENTRY REGISTRATION: Help Manual

(EN) Access from the student portal - Registration of new entry

(EN) Identified in the application - Registration of new income

(EN) Characteristics of the application - Registration of new income

(EN) Personal data - New entry registration

(EN) Address - New entry registration

(EN) Administrative data - New entry registration

(EN) Statistical data - New entry registration

(EN) Data of the mail user - Registration of new entry

(EN) Enrollment - Registration of new entry

(EN) Registration summary - New entry registration

(EN) Economic valuation of the enrollment - New entry registration

(EN) Finish registration - New entry registration

(EN) Common errors in preparation of enrollment - New entry registration

(EN) Common errors in Degree enrollment - New entry registration

(EN) DEGREE REGISTRATION: Help Manual

(EN) Access from the student portal - Enrollment of Degree

(EN) Identify yourself in the application - Degree Enrollment

(EN) Appointment of Enrollment - Enrollment of Degree

(EN) Characteristics of the application - Degree Registration

(EN) Personal data - Degree Enrollment

(EN) Address - Degree Enrollment

(EN) Administrative data - Degree registration

(EN) Statistical data - Degree Registration

(EN) Data of the mail user - Degree Registration

(EN) Enrollment of subjects - Degree Enrollment

(EN) Registration summary - Degree Registration

(EN) Economic valuation of the enrollment - Degree Enrollment

(EN) Finish registration - Degree Registration

(EN) Common errors in preparation of enrollment - Degree Registration

(EN) Common Errors in Degree Enrollment - Degree Registration

(EN) MASTER'S REGISTRATION: Help Manual

(EN) Access from the student portal - Master's Registration

(EN) Identify yourself in the application - Master's Registration

(EN) Enrollment - Master Enrollment

(EN) Characteristics of the application - Master's registration

(EN) Personal data - Master's registration

(EN) Address - Master's License

(EN) Administrative data - Master's registration

(EN) Statistical data - Master's registration

(EN) Data of the mail user - Master's registration

(EN) Enrollment of subjects - Master's Registration

(EN) Registration summary - Master's registration

(EN) Economic valuation of the enrollment - Master's Registration

(EN) Finish registration - Master's registration

(EN) Common errors in preparation of enrollment - Master's Registration

(EN) Common errors in Master's enrollment - Master's enrollment

(EN) DOCTORAL REGISTRATION: Help Manual

(EN) Access from the student portal - Doctorate registration

(EN) Identify yourself in the application - Doctorate registration

(EN) Enrollment Quote - Doctorate Enrollment

(EN) Characteristics of the application - Doctorate registration

(EN) Personal data - Doctorate registration

(EN) Domicile - Doctorate registration

(EN) Administrative data - Doctorate registration

(EN) Statistical data - Doctorate registration

(EN) Data of the mail user - Doctorate registration

(EN) Registration of subjects - Doctorate registration

(EN) Resumen de la matricula - Matricula de Doctorado

(EN) Finish registration - Doctorate registration

(EN) Common errors in preparation for enrollment - Doctorate enrollment

(EN) Common errors in doctorate enrollment - Doctorate enrollment

(EN) REGISTRATION MODALITIES: Help

(EN) Enrollment of optional subjects

(EN) Modality 1: Loose subjects and automatic distribution

(EN) Modality 2: Recommended groupings or loose subjects and automatic distribution

(EN) Modality 3: Compulsory groupings, with automatic distribution

(EN) Modality 4: Compulsory groupings and distribution by time groups

(EN) Modality 5: Direct enrollment by time groups

(EN) Support for enrollment in centers

(EN) MMEDIA - Share videos in the UV

(EN) MMEDIA - Description

(EN) MMEDIA - Requirements and operation
• (EN) MMEDIA - Publish and share
• (EN) MMEDIA - Album and playlist
• (EN) MMEDIA - Permissions
• (EN) MMEDIA - URL and Embed
• (EN) MMEDIA - Subtitle
• (EN) MMEDIA - Regulation and licenses
• (EN) MMEDIA - Broadcast live

(EN) VIRTUAL SECRETARY
• (EN) How can I apply for a university card or renew the old one? - Virtual Secretariat
• (EN) How to change my photograph in the UV profile?
• (EN) I am a teacher and my teaching load does not appear - Virtual secretary
• (EN) I AM PAS / PDI. How can I activate my university card? - Virtual secretariat
• (EN) I can not find my schedules in - Virtual Secretary
• (EN) I can not see the payroll or other incidents with the 'Personal' page - Virtual Secretary
• (EN) I have approved a subject and it still does not appear in the file - Virtual secretary
• (EN) I have not received the card yet - Virtual Secretary
• (EN) I have problems with the services of my card (parking, access, ...) - Virtual Secretariat
• (EN) In the registration summary there is no subject, or head. - Virtual secretariat
• (EN) Teacher surveys - Virtual secretariat

(EN) SCHEDULED INTERVENTIONS

(EN) SOFTWARE FOR INSTITUTIONAL USE
• (EN) SOFTWARE - Free Microsoft courses for teachers. Resources.
• (EN) SOFTWARE - Frequently asked questions
  • (EN) What is the software available in the UV? - Software
  • (EN) Can I access the software of the Universitat de València? - Software
  • (EN) How can I access the UV software? - Software
  • (EN) How can I access the oldest software? - Software
  • (EN) How to access the UV software server? - Software
  • (EN) Are there different types of software licenses? - Software
  • (EN) How many UV software licenses can I apply for? - Software
  • (EN) How can I acquire a UV software license? - Software
  • (EN) Do I need authorization of the expense although the software has no cost? - Software
  • (EN) I confirm the purchase but I get a license error - Software
  • (EN) Can I install the licensed UV software on my home computer? - Software
  • (EN) I am a student. Can I have access to the UV software? - Software
  • (EN) Can I request that the UV acquires new software? - Software
  • (EN) Can I request software for my own use through the UV? - Software
  • (EN) What happens with the software purchased if I lose my relation with the UV? - Software
  • (EN) I change my computer. What happens with the installed UV software? - Software
  • (EN) Can I buy / update a Windows PC, with the UV license? - Software
• (EN) SOFTWARE - Glossary
  • (EN) SOFTWARE - Applicant
  • (EN) SOFTWARE - License
  • (EN) SOFTWARE - Responsible
  • (EN) SOFTWARE - Server
  • (EN) SOFTWARE - Users
• (EN) SOFTWARE - Installation manuals
  • (EN) Acquisition and installation - Software
  • (EN) Installation and activation of ChemOffice Pro 2017 - Software
  • (EN) Installation and Activation of Mathematica - Software
  • (EN) Installation and activation of MathType 7 - Software
  • (EN) Installation and activation of SPSS - Software
  • (EN) Installing and activating CrystalMaker - Software
  • (EN) Matlab 2018a. Install and activate - Software
  • (EN) Office 365 - Forgot password - Software
  • (EN) Office 365 - Installation manual - Software
  • (EN) Office 365 - Legal conditions agreement Microsoft - UV
  • (EN) Office 2016 - Installation Catalan language
• (EN) SOFTWARE - Problem solving
  • (EN) SOFTWARE - Incorrect installation - Software
  • (EN) SOFTWARE - The catalog does not show me the software distribution I'm looking for
  • (EN) SOFTWARE - IT Support - Software
  • (EN) SOFTWARE - I do not receive an answer to my request - Software

(EN) MANAGEMENT OF UV PERSONAL DEDICATION
• (EN) MANAGEMENT OF TIME DEDICATION - GDH - PAS
• (EN) TEACHING MANAGEMENT - GDI - PDI

(EN) SUPERCOMPUTATION RESOURCES IN THE UV - TIRANT

(EN) VIDEOCONFERENCES IN THE UV
• (EN) SKYPE EMPRESARIAL UV - OFFICE 365
  • (EN) SKYPE EMPRESARIAL UV - Installation and configuration
• (EN) SKYPE EMPRESARIAL UV - Configure Audio
• (EN) SKYPE EMPRESARIAL UV - Configure Video
• (EN) SKYPE EMPRESARIAL UV - Add a contact
• (EN) SKYPE EMPRESARIAL UV - Make and receive calls
• (EN) SKYPE EMPRESARIAL UV - Make and receive video calls
• (EN) SKYPE EMPRESARIAL UV - Chat
• (EN) SKYPE EMPRESARIAL UV - Instant messages
• (EN) SKYPE EMPRESARIAL UV - Share screen
• (EN) SKYPE EMPRESARIAL UV - Share and schedule
• (EN) SKYPE EMPRESARIAL UV - Record and play
• (EN) SKYPE EMPRESARIAL UV - Record Manager
• (EN) IP VIDEOCONFERENCES
• (EN) IP VIDEOCONFERENCES - H.323 / SIP

(EN) EL SIUV RESPON