Search Information

(EN) Search help

(EN) Services TIC provided by SIUV

(EN) MOST COMMON HELP

- (EN) UV PASSWORD
  - (EN) PASSWORD - CHANGE
  - (EN) PASSWORD - RECOVERY
    - (EN) PASSWORD - Alternative media recovery procedure
    - (EN) PASSWORD - Automatic recovery procedure
    - (EN) PASSWORD - Enter alternative data for verification.
  - (EN) PASSWORD - EXPIRATION AND BLOCKING
    - (EN) PASSWORD - Change by blocking.
    - (EN) PASSWORD - Change by expiration notice.
- (EN) PASSWORD - RECOMMENDATIONS
- (EN) ANTIVIRUS: UV corporate agent installation
- (EN) DEATH: How to proceed to access data
- (EN) DISCO: Work with MacOS
- (EN) DISCO - GROUPS: Add or remove users
- (EN) DISCO - WEB - BACKUP: Requesting needed spaces.
- (EN) EDUROAM: Ubuntu 18.04 Bug detected
- (EN) EDUROAM UV: Configuration and connection
- (EN) EMAIL BOX - Large files sent by email
- (EN) LOST EMAILS: How to recover them
- (EN) MALWARE: How to remove in Windows
- (EN) NAVIGATE - Restricted access
- (EN) OUTLOOK: UV account configuration
- (EN) OUTLOOK: How can I save my emails?
- (EN) THUNDERBIRD - Installation and Configuration
- (EN) VPN: MacOS configuration
- (EN) VPN - iOS devices
- (EN) VPN - Ubuntu 16.04 bug OpenVPN DNS detected
- (EN) VPN - Windows configuration
- (EN) UV ACCV CERTIFICATES
- (EN) DISCO - SERVICES, SPACES, CONNECTION MODES
  - (EN) DISCO - Description of the service
  - (EN) DISCO - Spaces management
  - (EN) DISCO - Access methods
  - (EN) DISCO - Content publication
  - (EN) DISCO - Protection of spaces and contents
  - (EN) DISCO - Backups
  - (EN) DISCO - Mailbox
- (EN) WEB SPACES: How can I protect a web page with a password?
- (EN) SOGo: Webmail corporate mail help manual UV

(EN) ELECTRONIC ADMINISTRATION

- (EN) Digital certificates admitted by ENTREU
- (EN) ELECTRONIC HEADQUARTER - How can I recover my password?
- (EN) Have problems to attach documentation to the electronic application.
- (EN) How can I realise a new application in the electronic headquarters?
- (EN) How can I attach documentation to an already realised application?
- (EN) How can I cancel a repeated sending?
- (EN) How can I download the digital certificate of my title?
- (EN) How can I realise the pre-registration of the master?
- (EN) How it works the UV electronic headquarters?
- (EN) How register in the electronic headquarters
- (EN) I can modify the data of the application? I have entered wrong data.
- (EN) I can not access to the application
- (EN) I can recover the document receipt of the application?
- (EN) I have done well my application in the electronic headquarters?
- (EN) I want to register myself as user of the electronic headquarters.
- (EN) Process of installation of the client @firma
  - (EN) Explorer installation
  - (EN) Firefox installation
  - (EN) Linux installation
- (EN) Reason can not realise an application of university title and SET?
- (EN) Reason can not realise the payment of the application?
- (EN) Where I can see the notification that have received?
(EN) COMMUNICATION AND DISSEMINATION TOOLS

- (EN) ACTIONS - E-mail
- (EN) BASICOS - E-mail
  - (EN) Anti-SPAM filters
  - (EN) Backup and recovery of mailboxes
  - (EN) Cryptography and authentication (TLS and SMTP AUTH) when sending messages
  - (EN) Glossary
  - (EN) How do I empty my mailbox when it is full?
  - (EN) How to access my email from outside the university network?
  - (EN) Limits on mail accounts and packages
  - (EN) Mail filters
  - (EN) Mail redirection
  - (EN) Non-personal email addresses
  - (EN) PostMan, web access to mail (and other services)
  - (EN) Standards for email addresses (of personnel hired, not for students)
  - (EN) The SPF Filter (Sender Policy Framework)
- (EN) CONFIGURATIONS - E-mail
  - (EN) Configuring the Pine for Unix and for Windows
  - (EN) Mail client settings
- (EN) DOCUMENTS - MAIL
- (EN) SPECIAL CASES - E-mail
  - (EN) Accounts for Students
  - (EN) Legal notice Pregoner

(EN) SECURITY ALERTS

(EN)UV DISTRIBUTION LISTS. General introduction

- (EN) LISTAS DE DISTRIBUCIÓN UV. Guía para propietarios/as y administradores/as
- (EN) LISTAS DE DISTRIBUCIÓN UV. Particularidades instalación UV
- (EN) LISTAS DE DISTRIBUCIÓN UV. Preguntas frecuentes para administradores/as
- (EN) LISTAS DE DISTRIBUCIÓN UV. Preguntas frecuentes usuarios/as.
- (EN) UV DISTRIBUTION LISTS. User's guide

(EN) UV VIRTUAL CLASSROOM

- (EN) Application of academic acts. To do’s before publishing qualifications.
- (EN) Copy content from a Microsoft Office application
- (EN) Folder update notification for students.
- (EN) How can foreign users of the University of Valencia be registered??
- (EN) How do you update teaching in the Virtual Classroom?
- (EN) How to add students / members in a course or community with a .csv file
- (EN) How to manually add users to a course or community?
- (EN) I can not access the old Virtual Classroom platform
- (EN) If the question has not been resolved?
- (EN) Incidence with the contents of a course (Students)
- (EN) Modify my photograph in Virtual Classroom
- (EN) Official subgroups and request for activation in the Virtual Classroom.
- (EN) Precautions before attaching content to the Virtual Classroom
- (EN) Print / export list of students of a course
- (EN) Print the graduate page in Moodle (student photos with names)
- (EN) Recover resources or activities deleted by mistake.
- (EN) Request for unarchived from old courses
- (EN) Right to belong to a Virtual Classroom subject
- (EN) Set up a task for students belonging to various groups.
- (EN) Students who does not see their subjects
- (EN) Student that does not see his subjects
- (EN) Virtual Classroom Management of the Master's subjects

(EN) COMPUTER CLASSROOM OF THE UV

- (EN) Can computers be added or removed from computer classrooms?
- (EN) Can I use the any operating system in the computer rooms?
- (EN) Do I want to install a software or a specific version in a computer classroom?
- (EN) How can I get software to the people responsible for the project?
- (EN) How to share my files between different computers?
- (EN) What computers can I buy to assemble or replace a computer classroom?
- (EN) What happens with the computer rooms with Windows XP without virtualizing?
- (EN) What is the size of the computer rooms maintained by the SIUV?
- (EN) What is the typology of the computer rooms of the UV?
- (EN) What is virtualization?
- (EN) What operating systems can I use? When CentOS? When Windows?
- (EN) What to do when a computer does not work?
- (EN) Whose computers are the computer rooms?
- (EN) Why do I have to validate myself to enter the computers of the computer rooms?
- (EN) Why do not I have the latest version of CentOS on my computer?
- (EN) Why do not I have Windows 10 on my computers?
**EN** Will I buy a splitter / digital board / other vessel for my Classrooms. How do I do it?

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**EN** UV ONLINE ENROLLMENT

- **(EN) REGISTRATION OF OLD TITULATIONS**: Help Manual
- **(EN) NEW ENTRY REGISTRATION**: Help Manual
  - **(EN) Access from the student portal - Registration of new entry**
  - **(EN) Identified in the application - Registration of new income**
  - **(EN) Characteristics of the application - Registration of new income**
  - **(EN) Personal data - New entry registration**
  - **(EN) Address - New entry registration**
  - **(EN) Administrative data - New entry registration**
  - **(EN) Statistical data - New entry registration**
  - **(EN) Data of the mail user - Registration of new entry**
  - **(EN) Enrollment - Registration of new entry**
  - **(EN) Registration summary - New entry registration**
  - **(EN) Economic valuation of the enrollment - New entry registration**
  - **(EN) Finish registration - New entry registration**
  - **(EN) Common errors in preparation of enrollment - New entry registration**
- **(EN) DEGREE REGISTRATION**: Help Manual
  - **(EN) Access from the student portal - Enrollment of Degree**
  - **(EN) Identify yourself in the application - Degree Enrollment**
  - **(EN) Appointment of Enrollment - Enrollment of Degree**
  - **(EN) Characteristics of the application - Degree Registration**
  - **(EN) Personal data - Degree Enrollment**
  - **(EN) Address - Degree Enrollment**
  - **(EN) Administrative data - Degree registration**
  - **(EN) Statistical data - Degree Registration**
  - **(EN) Data of the mail user - Degree Registration**
  - **(EN) Enrollment of subjects - Degree Enrollment**
  - **(EN) Registration summary - Degree Registration**
  - **(EN) Economic valuation of the enrollment - Degree Enrollment**
  - **(EN) Finish registration - Degree Registration**
  - **(EN) Common errors in preparation of enrollment - Degree Registration**
- **(EN) MASTER'S REGISTRATION**: Help Manual
  - **(EN) Access from the student portal - Master's Registration**
  - **(EN) Identify yourself in the application - Master's Registration**
  - **(EN) Enrollment - Master Enrollment**
  - **(EN) Characteristics of the application - Master's registration**
  - **(EN) Personal data - Master's registration**
  - **(EN) Address - Master's License**
  - **(EN) Administrative data - Master's registration**
  - **(EN) Statistical data - Master's registration**
  - **(EN) Data of the mail user - Master's registration**
  - **(EN) Enrollment of subjects - Master's Registration**
  - **(EN) Registration summary - Master's registration**
  - **(EN) Economic valuation of the enrollment - Master's Registration**
  - **(EN) Finish registration - Master's registration**
  - **(EN) Common errors in preparation of enrollment - Master's Registration**
- **(EN) DOCTORAL REGISTRATION**: Help Manual
  - **(EN) Access from the student portal - Doctorate registration**
  - **(EN) Identify yourself in the application - Doctorate registration**
  - **(EN) Enrollment Quote - Doctorate Enrollment**
  - **(EN) Characteristics of the application - Doctorate registration**
  - **(EN) Personal data - Doctorate registration**
  - **(EN) Domicile - Doctorate registration**
  - **(EN) Administrative data - Doctorate registration**
  - **(EN) Statistical data - Doctorate registration**
  - **(EN) Data of the mail user - Doctorate registration**
  - **(EN) Registration of subjects - Doctorate registration**
  - **(EN) Resumen de la matrícula - Matrícula de Doctorado**
  - **(EN) Finish registration - Doctorate registration**
  - **(EN) Common errors in preparation for enrollment - Doctorate enrollment**
- **(EN) REGISTRATION MODALITIES**: Help
  - **(EN) Enrollment of optional subjects**
  - **(EN) Modality 1: Loose subjects and automatic distribution**
  - **(EN) Modality 2: Recommended groupings or loose subjects and automatic distribution**
  - **(EN) Modality 3: Compulsory groupings, with automatic distribution**
  - **(EN) Modality 4: Compulsory groupings and distribution by time groups**
  - **(EN) Modality 5: Direct enrollment by time groups**
- **(EN) Support for enrollment in centers**

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**EN** MMEDIA - Share videos in the UV

- **(EN) MMEDIA - Description**
- **(EN) MMEDIA - Requirements and operation**
(EN) VIRTUAL SECRETARY

- How can I apply for a university card or renew the old one? - Virtual Secretariat
- How to change my photograph in the UV profile? - Virtual Secretariat
- I am a teacher and my teaching load does not appear - Virtual secretary
- I AM PAS / PDI. How can I activate my university card? - Virtual secretariat
- I can not find my schedules in - Virtual Secretary
- I can not see the payroll or other incidents with the 'Personal' page - Virtual Secretary
- I have approved a subject and it still does not appear in the file - Virtual secretariat
- I have not received the card yet - Virtual Secretary
- I have problems with the services of my card (parking, access, ...) - Virtual Secretariat
- In the registration summary there is no subject, or head. - Virtual secretariat
- Teacher surveys - Virtual secretariat

(EN) SCHEDULED INTERVENTIONS

(EN) SOFTWARE FOR INSTITUTIONAL USE

- Free Microsoft courses for teachers. Resources.
- Frequently asked questions
  - What is the software available in the UV? - Software
  - Can I access the software of the Universitat de Valencia? - Software
  - How can I access the UV software? - Software
  - How can I access the oldest software? - Software
  - How to access the UV software server? - Software
  - Are there different types of software licenses? - Software
  - How many UV software licenses can I apply for? - Software
  - How can I acquire a UV software license? - Software
  - Do I need authorization of the expense although the software has no cost? - Software
  - I confirm the purchase but I get a license error - Software
  - I can install the licensed UV software on my home computer? - Software
  - I am a student. Can I have access to the UV software? - Software
  - Can I request that the UV acquires new software? - Software
  - Can I request software for my own use through the UV? - Software
  - What happens with the software purchased if I lose my relation with the UV? - Software
  - I change my computer. What happens with the installed UV software? - Software
  - Can I buy / update a Windows PC, with the UV license? - Software
- Glossary
  - Software - Applicant
  - Software - License
  - Software - Responsible
  - Software - Server
  - Software - Users
- Installation manuals
  - Acquisition and installation - Software
  - Installation and activation of ChemOffice Pro 2017 - Software
  - Installation and Activation of Mathematica - Software
  - Installation and activation of MathType 7 - Software
  - Installation and activation of SPSS - Software
  - Installing and activating CrystalMaker - Software
  - Matlab 2018a. Install and activate - Software
  - Office 365 - Forgot password - Software
  - Office 365 - Installation manual - Software
  - Office 365 - Legal conditions agreement Microsoft - UV
- Office 2016 - Installation Catalan language
- Problem solving
  - Software - Incorrect installation - Software
  - The catalog does not show me the software distribution I'm looking for
  - Software - IT Support - Software
  - I do not receive an answer to my request - Software

(EN) MANAGEMENT OF UV PERSONAL DEDICATION

- Management of time dedication - GDH - PAS
- Teaching management - GDI - PDI

(EN) SUPERCOMPUTATION RESOURCES IN THE UV - TIRANT

(EN) VIDEOCONFERENCES IN THE UV

- Skype Empresarial UV - Office 365
  - Skype Empresarial UV - Installation and configuration
• (EN) SKYPE EMPRESARIAL UV - Configure Audio
• (EN) SKYPE EMPRESARIAL UV - Configure Video
• (EN) SKYPE EMPRESARIAL UV - Add a contact
• (EN) SKYPE EMPRESARIAL UV - Make and receive calls
• (EN) SKYPE EMPRESARIAL UV - Make and receive video calls
• (EN) SKYPE EMPRESARIAL UV - Chat
• (EN) SKYPE EMPRESARIAL UV - Instant messages
• (EN) SKYPE EMPRESARIAL UV - Share screen
• (EN) SKYPE EMPRESARIAL UV - Share and schedule
• (EN) SKYPE EMPRESARIAL UV - Record and play
• (EN) SKYPE EMPRESARIAL UV - Record Manager
• (EN) IP VIDEOCONFERENCES
• (EN) IP VIDEOCONFERENCES - H.323 / SIP

(EN) EL SIUV RESPON