Search Information

(EN) Search help

(EN) Services TIC provided by SIUV

(EN) MOST COMMON HELP

* (EN) UV PASSWORD
  * (EN) PASSWORD - CHANGE
  * (EN) PASSWORD - RECOVERY
    * (EN) PASSWORD - Alternative media recovery procedure
    * (EN) PASSWORD - Automatic recovery procedure
    * (EN) PASSWORD - Enter alternative data for verification.
  * (EN) PASSWORD - EXPIRATION AND BLOCKING
    * (EN) PASSWORD - Change by blocking.
    * (EN) PASSWORD - Change by expiration notice.
  * (EN) PASSWORD - RECOMMENDATIONS

* (EN) ANTIVIRUS: UV corporate agent installation
* (EN) DEATH: How to proceed to access data
* (EN) DISCO: Work with MacOS
* (EN) DISCO - GROUPS: Add or remove users
* (EN) DISCO - WEB - BACKUP: Requesting needed spaces.
* (EN) EDUROAM: Ubuntu 18.04 Bug detected
* (EN) EDUROAM UV: Configuration and connection
* (EN) EMAIL BOX - Large files sent by email
  * (EN) LOST EMAILS: How to recover them
* (EN) MALWARE: How to remove in Windows
* (EN) NAVIGATE - Restricted access
* (EN) OUTLOOK: UV account configuration
* (EN) OUTLOOK: How can save my emails?
* (EN) THUNDERBIRD: Installation and Configuration
* (EN) VPN - Windows configuration
* (EN) VPN: MacOS configuration
* (EN) VPN - iOS devices
* (EN) VPN - Ubuntu 16.04 bug OpenVPN DNS detected
* (EN) UV ACCV CERTIFICATES
* (EN) DIVULGATION
  * (EN) HOW DO I KNOW IF A MAIL IS AUTHENTIC?

* (EN) DISCO - SERVICES. SPACES. How to connect
  * (EN) DISCO - Description of the service
  * (EN) DISCO - Spaces management
  * (EN) DISCO - Access methods
  * (EN) DISCO - Content publication
  * (EN) DISCO - Protection of spaces and contents
  * (EN) DISCO - Backups
  * (EN) DISCO - Mailbox

* (EN) WEB SPACES: How can I protect a web page with a password?
* (EN) SOGo: Webmail corporate mail help manual UV

(EN) ELECTRONIC ADMINISTRATION

* (EN) Digital certificates admitted by ENTREU
* (EN) ELECTRONIC HEADQUARTER - How can I recover my password?
* (EN) Have problems to attach documentation to the electronic application.
* (EN) How can I realise a new application in the electronic headquarters?
* (EN) How I can attach documentation to an already realised application?
* (EN) How I can cancel a repeated sending?
* (EN) How I can download the digital certificate of my title?
* (EN) How I can realise the pre-registration of the master?
* (EN) How it works the UV electronic headquarters?
* (EN) How register in the electronic headquarters
* (EN) I can modify the data of the application? I have entered wrong data.
* (EN) I can not access to the application
* (EN) I can recover the document receipt of the application?
* (EN) I have done well my application in the electronic headquarters?
* (EN) I want to register myself as user of the electronic headquarters.

* (EN) Process of installation of the client @firma
  * (EN) Explorer installation
  * (EN) Firefox installation
  * (EN) Linux installation

* (EN) Reason can not realise an application of university title and SET?
* (EN) Reason can not realise the payment of the application?
(EN) COMMUNICATION AND DISSEMINATION TOOLS

(EN) EMAIL

• (EN) ACTIONS - E-mail
• (EN) BASICOS - E-mail
  • (EN) Anti-SPAM filters
  • (EN) Backup and recovery of mailboxes
  • (EN) Cryptography and authentication (TLS and SMTP AUTH) when sending messages
  • (EN) Glossary
  • (EN) How do I empty my mailbox when it is full?
  • (EN) How to access my email from outside the university network?
  • (EN) Limits on mail accounts and packages
  • (EN) Mail filters
  • (EN) Mail redirection
  • (EN) Non-personal email addresses
  • (EN) PostMan, web access to mail (and other services)
  • (EN) Standards for email addresses (of personnel hired, not for students)
  • (EN) The SPF Filter (Sender Policy Framework)
• (EN) CONFIGURATIONS - E-mail
  • (EN) Configuring the Pine for Unix and for Windows
  • (EN) Mail client settings
• (EN) DOCUMENTS - MAIL
  • (EN) Accounts for Students
  • (EN) Legal notice Pregoner

(EN) SECURITY ALERTS

(EN) UV DISTRIBUTION LISTS. General introduction

• (EN) LISTAS DE DISTRIBUCION UV. Preguntas frecuentes para administradores /as
• (EN) LISTAS DE DISTRIBUCION UV. Preguntas frecuentes usuarios /as.
• (EN) UV DISTRIBUTION LISTS. Guide for owners and administrators
• (EN) UV DISTRIBUTION LISTS. User's guide
• (EN) UV DISTRIBUTION LISTS. UV installation features

(EN) UV ONLINE ENROLLMENT

• (EN) ERROR MESSAGES - UV registration
  • (EN) 0001 - Work module not installed
  • (EN) 0012 - Non-existent object
  • (EN) 0031 - Incorrect field
  • (EN) 0051 - Personal data altered by another user. Start again
  • (EN) 0053 - Datos Dom. en el curso alterados por otro usuario. Comience de nuevo.
  • (EN) 0054 - Entrance data university course altered by another user. Start again
  • (EN) 0505 - Incorrect decade
  • (EN) 0516 - Registration requested to erase
  • (EN) 1732 - There is already a receipt receipt for that subject. Notify the SIUV.
  • (EN) 2015 - In pre-registration there is already that NIF with another NPA
  • (EN) 2107 - Type of grouping is not correct
  • (EN) 2337 - NIF with several NPA
  • (EN) 6021 - The habitual residence has been canceled by another user
  • (EN) 6022 - The residence during the course has been canceled by another user
  • (EN) 6023 - All data has been deleted by another user
  • (EN) 6215 - The license plate has been deleted by another user
  • (EN) 6315 - The data entered in university have been deleted by another user
  • (EN) 6336 - Fields Univ. Extranj. and Initial Form incoherent
  • (EN) 6337 - Your center is not Postgraduate. Fields Univ.Extranj. and / or Incoherent start form
  • (EN) 8012 - Group deleted by another user
  • (EN) 8014 - Try to cancel in a group where there are no enrolled
  • (EN) 8015 - This student is not enrolled in this subject
  • (EN) 8016 - Subject deleted by another user
  • (EN) 8113 - Can not be deleted, there is no registration in the subgroup
  • (EN) 8113 - Incorrect username or password
  • (EN) 8118 - There are no subrupos to be written off
  • (EN) 8137 - There is no degree in Automatpar
  • (EN) 9127 - Missing modality to be defined
  • (EN) 9128 - Error, distribution already exists
  • (EN) 9129 - There are no places in any teaching modality
  • (EN) 9129 - There is no record in matalu
  • (EN) 9130 - There is no Automatpar
  • (EN) 9131 - 9134 - Error inserting a subgroup
  • (EN) 9132 - Student with unregistered subject
  • (EN) 9133 - No subgroups available
  • (EN) 9135 - The time group has no seats
  • (EN) 9135 - The total of credits to enroll exceeds the limit
  • (EN) For a country other than Spain, province must be Foreign
  • (EN) New student. You can not re-enter the application. Go to the secretariat of your center
• (EN) Statistical data - Master's registration
• (EN) Data of the mail user - Master's registration
• (EN) Enrollment of subjects - Master's Registration
• (EN) Registration summary - Master's registration
• (EN) Economic valuation of the enrollment - Master's Registration
• (EN) Finish registration - Master's registration
• (EN) Common errors in preparation of enrollment - Master's Registration
• (EN) Common errors in Master's enrollment - Master's enrollment

• (EN) DOCTORAL REGISTRATION; Help Manual
  • (EN) Have you done the Registration Preparation DOCTORATE?
  • (EN) Access from the student portal - Doctorate registration
  • (EN) Identify yourself in the application - Doctorate registration
  • (EN) Enrollment Quote - Doctorate Enrollment
  • (EN) Characteristics of the application - Doctorate registration
  • (EN) Personal data - Doctorate registration
  • (EN) Domicile - Doctorate registration
  • (EN) Administrative data - Doctorate registration
  • (EN) Statistical data - Doctorate registration
  • (EN) Data of the mail user - Doctorate registration
  • (EN) Registration of subjects - Doctorate registration
  • (EN) Summary - Doctoral registration
  • (EN) Finish registration - Doctorate registration
  • (EN) Common errors in preparation for enrollment - Doctorate enrollment
  • (EN) Common errors in doctorate enrollment - Doctorate enrollment

• (EN) REGISTRATION MODALITIES: Help
  • (EN) Enrollment of optional subjects
  • (EN) Modality 1: Loose subjects and automatic distribution
  • (EN) Modality 2: Recommended groupings or loose subjects and automatic distribution
  • (EN) Modality 3: Compulsory groupings, with automatic distribution
  • (EN) Modality 4: Compulsory groupings and distribution by time groups
  • (EN) Modality 5: Direct enrollment by time groups

• (EN) Support for enrollment in centers

(EN) UV VIRTUAL CLASSROOM
• (EN) AULA VIRTUAL CURSO: 2019-2020
• (EN) Application of academic acts. To do's before publishing qualifications.
• (EN) Copy content from a Microsoft Office application
• (EN) Folder update notification for students.
• (EN) How can foreign users of the University of Valencia to be registered??
• (EN) How do you update teaching in the Virtual Classroom?
• (EN) How to add students / members in a course or community with a .csv file
• (EN) How to manually add users to a course or community?
• (EN) I can not access the old Virtual Classroom platform
• (EN) If the question has not been resolved?
• (EN) Incidence with the contents of a course (Students)
• (EN) Messages that the subject begins with 'Reminder' or 'Recordatorio'
• (EN) Modify my photograph in Virtual Classroom
• (EN) Official subgroups and request for activation in the Virtual Classroom.
• (EN) Precautions before attaching content to the Virtual Classroom
• (EN) Print / export list of students of a course
• (EN) Print the graduate page in Moodle (student photos with names)
• (EN) Recover resources or activities deleted by mistake.
• (EN) Request for unarchived from old courses
• (EN) Right to belong to a Virtual Classroom subject
• (EN) Set up a task for students belonging to various groups.
• (EN) Students who does not see their subjects
• (EN) Student that does not see his subjects
• (EN) Virtual Classroom Management of the Master's subjects

(EN) COMPUTER CLASSROOM OF THE UV
• (EN) Can computers be added or removed from computer classrooms?
• (EN) Can I use the any operating system in the computer rooms?
• (EN) Do I want to install a software or a specific version in a computer classroom?
• (EN) How can I get software to the people responsible for the project?
• (EN) How to share my files between different computers?
• (EN) Recommendations for the acquisition of computers in UV computer rooms
• (EN) What happens with the computer rooms with Windows XP without virtualizing?
• (EN) What is the size of the computer rooms maintained by the SIUV?
• (EN) What is the typology of the computer rooms of the UV?
• (EN) What is virtualization?
• (EN) What operating systems can I use? When CentOS? When Windows?
• (EN) What to do when a computer does not work?
• (EN) Whose computers are the computer rooms?
• (EN) Why do I have to validate myself to enter the computers of the computer rooms?
• (EN) Why do not I have the latest version of CentOS on my computer?
• (EN) Why do not I have Windows 10 on my computers?
• (EN) Will I buy a splitter / digital board / other vessel for my Classrooms. How do I do it?
(EN) MMEDIA - Share videos in the UV

- MMEDIA - Description
- MMEDIA - Requirements and operation
- MMEDIA - Publish and share
- MMEDIA - Album and playlist
- MMEDIA - Permissions
- MMEDIA - URL and Embed
- MMEDIA - Subtitle
- MMEDIA - Regulation and licenses
- MMEDIA - Broadcast live

(EN) VIRTUAL SECRETARY

- How can I apply for a university card or renew the old one? - Virtual Secretariat
- How to change my photograph in the UV profile? - Virtual secretariat
- I am a teacher and my teaching load does not appear - Virtual secretory
- I AM PAS / PDI. How can I activate my university card? - Virtual secretariat
- I cannot see the payroll or other incidents with the 'Personal' page - Virtual Secretary
- I have approved a subject and it still does not appear in the file - Virtual secretary
- I have not received the card yet - Virtual Secretary
- I have problems with the services of my card (parking, access, ...) - Virtual Secretariat
- In the registration summary there is no subject, or head. - Virtual secretariat
- Teacher surveys - Virtual secretariat

(EN) SCHEDULED INTERVENTIONS

(EN) SOFTWARE FOR INSTITUTIONAL USE

- Free Microsoft courses for teachers. Resources.
- Frequently asked questions
  - What is the software available in the UV? - Software
  - Can I access the software of the Universitat de Valencia? - Software
  - How can I access the UV software? - Software
  - How can I access the oldest software? - Software
  - How to access the UV software server? - Software
  - Are there different types of software licenses? - Software
  - How many UV software licenses can I apply for? - Software
  - How can I acquire a UV software license? - Software
  - Do I need authorization of the expense although the software has no cost? - Software
  - Confirm the purchase but I get a license error - Software
  - Can I install the licensed UV software on my home computer? - Software
  - I am a student. Can I have access to the UV software? - Software
  - Can I request that the UV acquires new software? - Software
  - Can I request software for my own use through the UV? - Software
  - What happens with the software purchased if I lose my relation with the UV? - Software
  - I change my computer. What happens with the installed UV software? - Software
  - Can I buy / update a Windows PC, with the UV license? - Software
- Hardware
  - Software - Glossary
  - Software - Applicant
  - Software - License
  - Software - Responsible
  - Software - Server
  - Software - Users
- Installation manuals
  - Acquisition and installation - Software
  - Installation and activation of ChemOffice Pro 2017 - Software
  - Installation and Activation of Mathematica - Software
  - Installation and activation of MathType 7 - Software
  - Installation and activation of SPSS - Software
  - Installing and activating CrystalMaker - Software
  - Matlab 2016a. Install and activate - Software
  - Office 365 - Forgot password - Software
  - Office 365 - Installation manual - Software
  - Office 365 - Legal conditions agreement Microsoft - UV
  - Office 2016 - Installation Catalan language
- Problem solving
  - Incorrect installation - Software
  - The catalog does not show me the software distribution I’m looking for
  - IT Support - Software
  - I do not receive an answer to my request - Software

(EN) MULTIMEDIA - RECORDING OF CONTENTS

- Recording a "mUVie" video in the UV
- Recording / Broadcast of conferences or events in "outdoor"
- Live broadcasts by the user
- Digitization of contents and videotutorials
- Contact
(EN) MANAGEMENT OF UV PERSONAL DEDICATION
- MANAGEMENT OF TIME DEDICATION - GDH - PAS
- TEACHING MANAGEMENT - GDI - PDI

(EN) SUPERCOMPUTATION RESOURCES IN THE UV - TIRANT

(EN) SERVICE OF BLOGS IN THE UV
- BLOGS - Who can have a blog in the U.V?
- BLOGS - How to activate / deactivate my blog?
- BLOGS - What is the URL of my blog?
- BLOGS - Blog administration.
- BLOGS - Group blogs.
- BLOGS - Contact and Frequently Asked Questions

(EN) VIDEOCONFERENCES IN THE UV
- SKYPE EMPRESARIAL UV - OFFICE 365
  - Installation and configuration
  - Configure Audio
  - Configure Video
  - Add a contact
  - Make and receive calls
  - Make and receive video calls
  - Chat
  - Instant messages
  - Share screen
  - Share and schedule
  - Record and play
  - Record Manager
- IP VIDEOCONFERENCES
  - H.323 / SIP

(EN) SURVEYS: LimeSurvey
- LimeSurvey - Description
- Before requesting an account
- How do I request an account?
- Who can request an account?
- What should be the scope of the surveys?
- LimeSurvey - Ayuda de LimeSurvey

(EN) UV SUPERCOMPUTATION
- UV SUPERCOMPUTATION: Access
- UV SUPERCOMPUTATION: Forms
- UV SUPERCOMPUTATION: Guided tours