Descripción del servicio

The classroom environment describes the remote maintenance service of the teaching and free access classrooms managed in the Classrooms domain.

This service allows to maintain applications and operating system of the computers of those classrooms that are hosted, using an Active Directory to configure the use policies and a RIS server for the remote installation of the images of the PCs. The scope of application is restricted to PC with Windows XP operating system. The equipment must meet minimum requirements.

The applications that are installed in the Classrooms domain must have the corresponding use license, and in the application form for installation of an application it is essential to fill in the corresponding section.

The use of some operating system resources is restricted to avoid inappropriate uses; however, it is possible to study permit changes in unique cases for specific uses that need it.

The requests for installation of the applications and the incidents of operation of equipment and applications will be processed by means of a request to the CAU using the corresponding entries to Computer Rooms.

FAQs UV computer rooms

- (EN) Can computers be added or removed from computer classrooms?
- (EN) Can I use the any operating system in the computer rooms?
- (EN) Display screens of a virtualized classroom
- (EN) Do I want to install a software or a specific version in a computer classroom?
- (EN) How can I get software to the people responsible for the project?
- (EN) How to share my files between different computers?
- (EN) Recommendations for the acquisition of computers in UV computer rooms
- (EN) Software installation
- (EN) What happens with the computer rooms with Windows XP without virtualizing?
- (EN) What is the size of the computer rooms maintained by the SIUV?
- (EN) What is the typology of the computer rooms of the UV?
- (EN) What is virtualization?
- (EN) What operating systems can I use? When CentOS? When Windows?
- (EN) What to do when a computer does not work?
- (EN) Whose computers are the computer rooms?
- (EN) Why do I have to validate myself to enter the computers of the computer rooms?
- (EN) Why do not I have the latest version of CentOS on my computer?
- (EN) Why do not I have Windows 10 on my computers?
Will I buy a splitter / digital board / other vessel for my Classrooms. How do I do it?

**Software installation**

The computer rooms of the University of Valencia are managed centrally in accordance with the semiannual programming that the centers, departments and services prepare before each teaching period.

There are currently more than 800 applications installed in the different classrooms. This can lead to conflicts between programs and / or versions that require additional work to make them work.

The following rules are established to improve the management of the different classrooms:

- Open two exclusive periods of software installation requests:
  - **First semester**: from June 1 to 30.
  - **Second semester**: from December 1 to 31.
- Software versions will remain stable throughout the course to make it easier for exams to be done with the same version as teaching.
- Any decision on the change of programs and / or versions must be agreed and authorized by the center, department or service responsible for the classroom, except in cases where the lack of support from the manufacturer forces the change.
- Throughout the course only specific failures will be addressed.

The application for installation and updating of the software that is made each semester must be made by means of a single writing by the head of the classroom (deanship or administration of the center) with a single request via:

https://solicitudes.uv.es/sol/mason/SelfService/UV/solicitud_aulasoftware.html

No other requests will be accepted. In shared classrooms, the coordination function corresponds to the corresponding campus unit.

The preexistence of any software in a course does not guarantee that the same software will remain installed the next course if it is not explicitly included in the listings of the center that is supplied to us.

**Procedimiento de reserva**

Reservations will be made through the Virtual Secretariat (http://secvirtual.uv.es). It can also be accessed from the webpage http://correo.uv.es.

**Incidencias informáticas en las aulas**

In case of detecting any computer problem or incident, the student will go to the head of the classroom, who will communicate the incident through http://solicitudes.uv.es, while the teacher will follow the following procedure:

If the issue is computer hardware (mouse, monitor, keyboard, etc.) you must enter http://solicitudes.uv.es and choose the application called microinformatics Incidents, while if it is a problem with the software or With installed programs, the request for Computer Classrooms / Laboratories will be selected in the same application and click on Incidents.

### List of computer rooms of the different campuses

- **Burjassot**
  - Facultad de Químicas
  - Facultad de Farmacia

- **Blasco Ibañez**
  - Filología
  - Filosofía

- **Tarongers**
  - Aulari Nord
  - Aulari Sud
• Facultad de Biológicas
• Facultad de Físicas
• Facultad de Matemáticas
• Biblioteca de Ciencias.

• Fisioterapia
• Geografía i Historia
• Infermería
• Magisteri
• Medicina
• Odontología
• Psicología.