How can I request computer support?

Before asking for help, we would appreciate consulting the available help pages that already have some frequently explained questions.

If you need an installation code for any program, you can consult it through the consultation of the product you wish to consult, provided you have a license. Keep in mind that in some cases there are annual renewals and there may be periods when, due to bureaucratic or technical problems, some products take time to have updated codes available.

As a PAS / PDI, you can have assistance regarding the installation through the User Service Center (CAU).

- **Web**: Solicitudes
- **Extensión interna (solo urgencias)**: 64200
- **Teléfono (solo urgencias)**: 96 386 42 00