(EN) Reason can not realise the payment of the application?

Electronic Administration -

The payment gateway of the Electronic Office of the University of Valencia admits all types of bank cards of type VISA, MASTERCARD, EUROCARD and MAESTRO. If you have not been able to make the payment with your card, it can be due to several causes:

- the bank issuing the card does not have an agreement with the European banking system,
- insufficient balance,
- the card is identified as lost or stolen,
- other types of situations.

We recommend you check that your card meets all the requirements and, as an additional measure, try to make the payment with another card from another bank.

It is not necessary that the card with which you make the payment is in your name for the operation to be valid.

• (EN) Reason can not realise the payment of the application?
• (ES) ¿Porqué no puedo realizar el pago de la solicitud?
• (VA) Per què no puc realitzar el pagament de la sol·licitud?