



(EN) PASSWORD - Alternative media recovery procedure

If you have not [entered your alternative contact data](#) for password recovery (alternative email, mobile phone), then you must inexcusably follow this mechanism:

- **STUDENTS @ [alumni.uv.es](#)**
In person in the Secretariat of your center :
The staff of the secretariats, can proceed to change your password from the applications of management of the UV, previous verification of your identity (DNI) before the official staff.
- **PERSONAL (PAS / PDI) @ [uv.es](#)**
In person with computer operation personnel to the campuses.
You have to go to the IT Service staff located in the different campuses, accompanied by your ID to verify your identity. The IT staff will contact the IT Service to assign a new password and notify it.
- **EXTERNAL ACCOUNTS @ [ext.uv.es](#)**
In person with computer operation personnel to the campuses.
You have to go to the IT Service staff located in the different campuses, accompanied by your ID to verify your identity. The IT staff will contact the IT Service to assign a new password and notify it.

In case of any additional problem, we put our [ICT Support Center](#) at your disposal to answer your requests.e

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Lang.	<ul style="list-style-type: none">• (VA) CONTRASENYA - Procediment de recuperació per altres mitjans• (ES) CONTRASEÑA - Procedimiento de recuperación por otros medios
+Info	 El SIUV respon
Form.:	 (ES) Encuesta de satisfacción
